

## The Northwick Surgery Chaperone Policy Poster



This practice is committed to providing a safe and comfortable environment and strives to achieve good practice at all times.

**All** patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice will advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of booking.

We will endeavour to use clinical staff as chaperones, who have also received the appropriate training and have knowledge of the examination or procedure you may be undergoing. Alternatively we have other employees who have received the appropriate chaperone training.

Family and friends are not permitted to act as chaperones as they do not have the knowledge required, nor do they have the necessary training.

Should you wish to see the full chaperone policy, please ask to speak to the Practice Manager. A copy of the policy is available on the practice website: [www.northwicksurgery.co.uk](http://www.northwicksurgery.co.uk)

If you have any questions, please speak to the reception staff who will direct you to an appropriate member of the team.